



Box 700 Neepawa, MB R0J 1H0 Tel: (204) 476-2387 Fax: (204) 476-3606 Email: bpsd@bpsd.mb.ca

FOURTH COMMUNICATION

February 6th, 2025

We are writing to provide a further update about the cybersecurity incident that PowerSchool, our student information system (SIS) provider, recently experienced.

In our previous update on February 3rd, 2025, we mentioned that PowerSchool would be providing notice to students, parents/guardians, and educators whose information was involved and that the notice would include information about identity protection and/or credit monitoring services offered. PowerSchool has now advised us that it has initiated the process of notifying those individuals.

PowerSchool will be notifying individuals by email and we understand the email will be sent from ps-sis-incident@mail.csid.com in the coming weeks.

You may also visit [PowerSchool's website](#) to learn how to activate the identity protection and/or credit monitoring services. For those able to utilize credit monitoring services (individuals over 18), you will be prompted to validate before activating by entering your first name, last name, and date of birth. Anyone, including those under 18, can utilize the identity protection services. You may not be able to access the credit monitoring services immediately, as PowerSchool is still updating its list of eligible individuals. PowerSchool indicated that its updates should be completed by the end of February. PowerSchool has advised that you can call 833-918-7884 if you have any questions.

We continue to request details from PowerSchool. We also continue to investigate this incident ourselves, with assistance from experts. There continue to be no operational impacts on Beautiful Plains School Division as a result of this incident. PowerSchool has assured us that the incident has been contained.

In Beautiful Plains School Division, we take cybersecurity and protecting information seriously. We will continue to post updates about the PowerSchool cybersecurity incident on our website. Please reach out if you have any questions.

Thank you for your continued understanding and patience as we navigate this situation.

Respectfully,

A handwritten signature in blue ink, appearing to read "Jason Young", with a long horizontal flourish extending to the right.

Jason Young

Superintendent/CEO

Beautiful Plains School Division

Richard Manns
Chairperson

Jason Young
Superintendent

Krista Reynolds
Assistant Superintendent

Shannon Bayes
Secretary-Treasurer